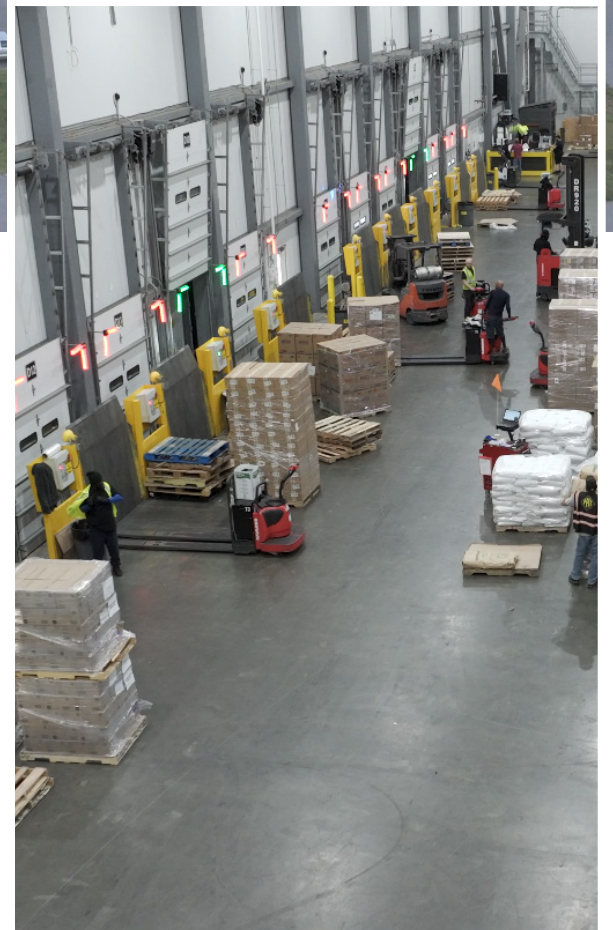


Manual to Digital Gate and Dock Management



Discover how Cheney Brothers uses myQ[®] Enterprise to streamline driver check in and loading operations.

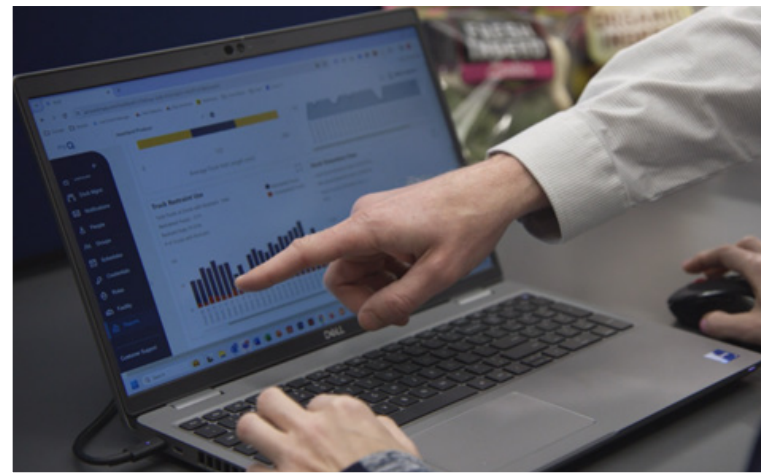


CASE STUDY

Intelligent Gate-to-Dock
Management

Cheney Brothers

For Cheney Brothers, a family-owned and operated broadline distributor headquartered in the Southeast, to continue delivering exceptional quality, service, and value to their customers required a more innovative approach to scheduling and dock management. They turned to myQ Enterprise to eliminate paper-based processes and make smarter data-informed decisions.



Problem

Increased labor costs from manual processes and lack of real-time visibility

Warehouses have continuous inbound and outbound activity, creating complex logistics challenges that can lead to inefficiencies and security issues.

Cheney Brothers' process required drivers to pull up to the guard shack to check-in, then turn around and go across the street to a marshaling yard where they waited for a phone call from a receiving clerk letting them know a dock was available, then drive back to the guard shack to access the facility.

Key decision-makers at Cheney Brothers realized that cumbersome, manual processes limited throughput and would prevent them from being able to continue to grow. They knew it was time for a change.



Solution

Digitizing, automating, and optimizing operations with myQ Enterprise

Cheney Brothers implemented myQ Enterprise by connecting its existing loading dock equipment to the cloud, installing new access gates, and adding digital kiosks for entry and exit. One of the key benefits of this cloud-connected system is the simplification of the driver check-in process. Instead of the previous manual check-in and dock assignment process at the guard shack, drivers can now pull into the staging lot across the street and check in by sending a text or using their phone's web browser. When a dock is available, they receive a text with their dock assignment, allowing them to proceed to the guard shack and check in with their myQ DockPass.

This digital approach has improved staging and traffic management while increasing throughput by eliminating handwritten schedules and providing real-time visibility of dock positions. Dock assignments are now distributed based on actual availability, utilizing a machine learning algorithm along with established rules. As a result, the company can turn trucks around faster, enhancing operational efficiency and significantly improving the overall experience for drivers.

Results:



Improved productivity

3%

increased inbound truck throughput



Reduced Headcount

1 per shift

security guard at entry gate



100%

Mobile check-in has enabled off-site yard parking, automated driver communication, and scheduling visibility at the docks.

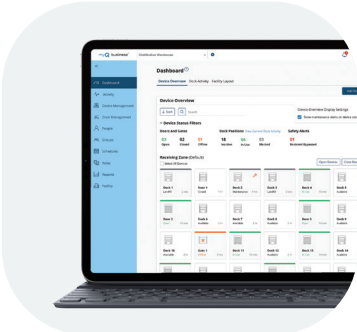
COLD STORAGE | FOOD STORAGE | FOOD DISTRIBUTION



Bringing **informed insights** to previously invisible processes with **Connected Hardware** at every key access point

The Only Connected Hardware/Software Dock Management Solution

myQ Enterprise's comprehensive suite of features will help you modernize operations across your facility's inbound and outbound logistics.



Digitize



Automate



Optimize




Appointment Scheduling



Smart Dock Management



Dynamic Dock Assignment



Seamless Integration



Digital Check In and Check Out



Analytics that Power Productivity



Mobile Driver Communications



Real-time Updates and Visibility

For more information on myQ Enterprise visit:
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